

AMC GRAM

724TH AIR MOBILITY SQUADRON AVIANO AIR BASE, ITALY

Hours of operation: 0730-1630 Mon-Fri, or as missions require Phone: Commercial 0434-30-7680 DSN 632-7680 Fax 632-7782 Commercial 0434-30-7782 E-mail: spacea@ayiano.af.mil



Fellow Traveler,

Benvenuti! Welcome to the AMC Passenger Terminal at Aviano AB, Italy. We are committed to providing you with the best possible service. Our passenger agents and aircrews are dedicated professionals who take great pride in what they do. Please give us the opportunity to act on your feedback. Our outstanding passenger terminal agents as well as AMC leadership at the 724th Air Mobility Squadron are ready to assist you with your questions and comments. Finally, we are always looking for ways to improve the quality of our facilities and services. Please take a moment to fill out a passenger survey so we can continue to provide you top-notch, prompt, and accurate assistance. We hope you enjoy your stay and bid you a safe journey.

ANTHONY J. TRUCCO, 2d Lt, USAF OIC, Passenger Services

AMC personnel worldwide are prepared to respond to America's mobility needs. We are the "Global Reach for America...Always!"

ON BASE LODGING & OFF BASE HOTELS

On Base: The lodging office is located in the flightline area and can be reached at 632-4040. On-base lodging has 172 rooms, however reservations are recommended. Prices range from \$39-\$49. Our passenger service representatives, in conjunction with the Lodging Office, will assist space available passengers as much as possible in the location of lodging accommodations.

Off Base**: Local area hotels and telephone numbers are listed below. Italian hotels do not have 24 hour reception desks. Most hotels usually require check-in before 6 p.m. unless prior arrangements have been made for later check-in. The following is a list of local hotels with their telephone numbers for the convenience of our passengers. Please see billeting for a more extensive listing.

	AVIANO HOTELS				ORDENONE HOTELS		
		Single	Double			Single	Double
Oliva:	0434-666111	46 Euro	77 Euro	Park:	0434-27901	89 Euro	119 Euro
Alpino:	0434-651149	31 Euro	45 Euro	Minerva:	0434-26066	75 Euro	130 Euro
Doimo:	0434-651256	33 Euro	42 Euro	Villa Ottoboni	0434-21967	68 Euro	91 Euro

**This does not constitute endorsement by the Air Mobility Command or the United States Air Force. Prices are subject to change without prior notice and are current as of the revision date on this information brochure.

-Non-Smoking Policy: AMC has a "No Tobacco" policy on any owned or controlled aircraft.

ANTANO HOTELO

- It is recommended that differently abled passengers with non-apparent disabilities, such as hearing impairments, pacemakers or asthma, advise passenger service agents of this disability at the time of check-in.
- Flights to BWI cost \$29.10 per traveler which consists of a federal tax of \$16.10 and head tax of \$13. We accept U.S. dollars, checks, and credit cards. There is an ATM located outside the terminal that offers both euro and dollars. Flights to military bases are free of charge.

TRANSPORTATION

<u>On Base</u>: The Aviano shuttle bus times are limited. A detailed shuttle schedule with routing is located in the information center. Duty passengers from the Air Reserve Component may call base transportation at 632-7666 for transportation from the passenger terminal to billeting or a hotel when the base shuttle is not running.

<u>Off Base**</u>: For train information visit http://www.trenitalia.it. For airport information call 0412-660300 (commercial). The nearest major town and train station is Pordenone, located eight miles southeast of the flightline area. Passenger Service agents are here to assist with current information on flight schedules and ground transportation.

Vicenza shuttle bus: <u>Duty passengers</u> needing transportation to Vicenza please see a Passenger Service agent.

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QUICK REFERENCE TELEPHONE NUMBERS

Base information/Locator: 113 Emergencies: 911/com'l.: 0434-308911
Accounting and Finance: 632-7133 Global Credit Union: 632-7697
Bank (Italian): 632-7722 Fitness Center: 632-7459

MDS Contamon Services (22, 7316)

Base Exchange: 632-7331 MPS Customer Service: 632-7216 Base Transportation: 632-7666 Community Center: 632-5479 Billeting: SATO & TMO: 632-4040 632-5356/5646 EUROPACAR Rental: Security Forces: 632-8719/com'l. 0434-30-8719 632-7200

Our base is divided into four main areas located around the town of Aviano. Below are maps of the Flightline Area and the town of Aviano.



